

PING®

We're Playing It Safe.



PING FITTING EVENT - PROCEDURES & GUIDELINES

Account Responsibilities:

- ▶ Appointment only
- ▶ Allow 10 minutes between appointments to clean & sanitize.
- ▶ Must have a minimum of 4 confirmed & consecutive appointments.
- ▶ Rep will only interact with the scheduled appointment.
- ▶ Pre-screen appointments to help ensure healthy participants
- ▶ Walkup appointments are only allowed if there is a time slot available and the account pre-screens the walkup consumer.
- ▶ No spectators allowed in fitting area.
- ▶ Provide 12 feet wide fitting area on the range.
- ▶ Provide a staff member on the range to control traffic for the duration of the fitting event.
- ▶ Provide a bucket of warm soapy water, scrub brushes, and multiple towels to be changed out through out the event.
- ▶ Provide a bucket of warm soapy water to wipe down surfaces as needed.
- ▶ Provide hand sanitizer and sanitizing wipes.
- ▶ Provide the necessary trash receptacles for the PING Fitting Area.

Sales Representative Responsibilities:

- ▶ Setup 30 min before start of day.
- ▶ Setup in a way that maintains social distancing guidelines.
- ▶ Use PING A-frame to inform members of guidelines.
- ▶ Rep to provide poster and appointment sheet to control traffic.
- ▶ Maintain social distancing during appointment.
- ▶ Review fitting results at a distance of no less then 6 feet.
- ▶ Rep will wear safety mask if requested by the consumer
- ▶ Rep will wear a mask in situations that come up during the fitting where the 6-foot limit is not maintained.
- ▶ Sanitize or wash hands before and after appointment.
- ▶ Clean and sanitize clubs and area after every appointment.
- ▶ Provide fitting recommendations through email to consumer and account.
- ▶ Policies & procedures can be changed as state, local and club safety protocols evolve.

Consumer Responsibilities:

- ▶ Arrive only 10 min prior to appointment.
- ▶ Warm up for 5-10 minutes prior to appointment with their own clubs outside of designated PING Fitting area.
- ▶ The consumer will be responsible for carrying/moving their bag of clubs.
- ▶ Fitting clubs will be used during appointment only, not for warm up.
- ▶ Wash and/or sanitize hands before and after appointment.
- ▶ Please provide advanced notification of any cancelled appointments or changes to schedule.
- ▶ The consumer or the facility will be responsible for providing a mask for the player.

